

# MP Extensions User Guide

MP Extensions is a texting engine that uses Twilio integration with Ministry Platform to allow congregants to send a text message to a designated phone number to:

**Register for an event**

**Check-in to an event**

**Express interest in an event**

**Respond to an opportunity**

**Inquire about a group**

**Subscribe to a publication**

**Send a feedback request (eg, prayer, praise, etc.)**

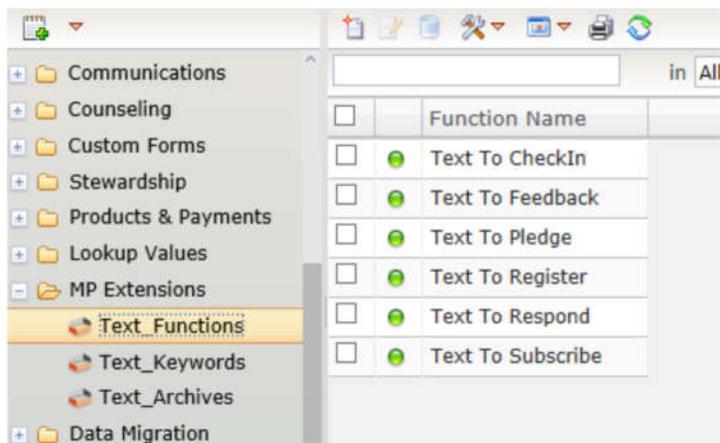
**Text a pledge (to a campaign)**

Congregants send text messages to a designated Twilio phone number configured by your church. Please contact Twilio support if you have any questions about setting up your account and phone number.

# Ministry Platform Pages

MP Extensions adds three new pages to Ministry Platform.

**Text Functions:** The built-in functions of the tool



**Text Keywords:** The keywords and associated action steps determined by your users

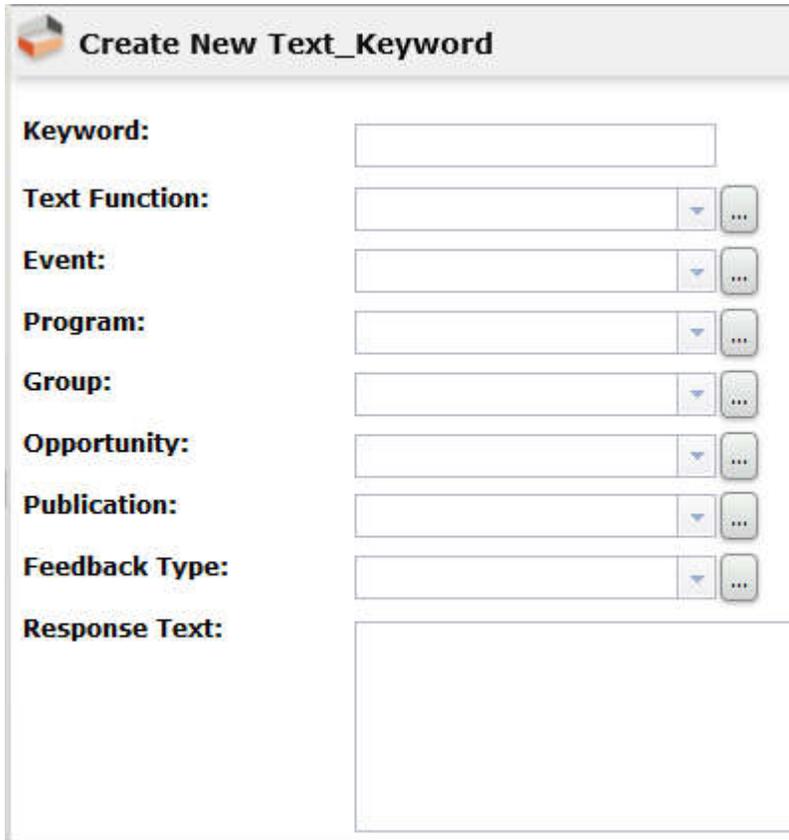
<input type="checkbox"/>	Keyword	Function Name	Event Title	Event Start Da...	Program Name	Group Name	Opportunity Ti...	Response Text
<input type="checkbox"/>	LOBBY	Text To Feedback						Hi [Salutation]. ...
<input type="checkbox"/>	MPCLASS	Text To CheckIn				ITD Ministry Pla...		Thanks for atte...
<input type="checkbox"/>	PRAY	Text To Feedback						We'll be praying...

**Text Archives:** Individual text messages sent by congregants

<input type="checkbox"/>	Text Da...	Display Name	Mobile Numb...	Keyword...	Extra Keyword	Error...	Error Desc...	Response Text
<input type="checkbox"/>	4/6/201...	***Default, Co...	4127268507	Pray	is it working	1	Success	We'll be praying for you
<input type="checkbox"/>	4/5/201...	***Default, Co...	412-123-1212	PRAY	I need some pi...	1	Success	We'll be praying for you

# Text Keywords

Create a new Text Keyword record to designate a keyword and corresponding text function for an event, group, opportunity, feedback, publication, etc.



The form is titled "Create New Text Keyword" and contains several input fields. The fields are: Keyword (text input), Text Function (dropdown menu with a "..." button), Event (dropdown menu with a "..." button), Program (dropdown menu with a "..." button), Group (dropdown menu with a "..." button), Opportunity (dropdown menu with a "..." button), Publication (dropdown menu with a "..." button), Feedback Type (dropdown menu with a "..." button"), and Response Text (text area).

**Keyword:** The word that congregants will use in their text message (e.g. PRAY).

**Text Function:** Designated action in MP  
Text to CheckIn (Event Participant 03 Attended)  
Text to Feedback (Feedback—e.g. prayer request)  
Text to Register (Event Participant 02 Registered)  
Text to Respond (Event Participant 01 Interested, Response to Opportunity, or Group Inquiry)  
Text to Subscribe (Publication Subscription)  
Text to Pledge (to a campaign)

**Event**  
**Program**  
**Group**  
**Opportunity**  
**Publication**  
**Feedback Type**

Determines the type of record that will be created.

**Response Text:** The text message that will be sent back to the congregant. Tokens are available.

# Text Archives

This page contains a list of all incoming text messages.

 **Text\_Archive #1: "664529"** 

<b>Contact:</b>	Burdell, George 
<b>Mobile Number:</b>	412-123-1212
<b>Keyword:</b>	PRAY
<b>Extra Keyword:</b>	I need some pizza
<b>Error Code:</b>	1
<b>Error Desc:</b>	Success
<b>Response Text:</b>	We'll be praying for you, George!
<b>Date Transaction Start:</b>	4/5/2017 10:01 AM
<b>Date Transaction End:</b>	4/5/2017 10:01 AM

**Contact:** The contact record whose Mobile Phone matches the incoming text message. If not matched, Text Archive record is assigned to the Default Contact record.

**Mobile Number:** The phone number of the incoming text.

**Keyword:** The keyword in the text.

**Extra Keyword:** Additional text in the incoming message.

**Error Code/Desc:**

- 1—Success
- 2—Keyword not found or duplicate response
- 3—Group/Event/Feedback etc. does not exist
- 4—Cannot match mobile number

**Response Text:** The outgoing text message sent back to the congregant.

**Date Transaction Start/End:** Date of text message.

# Text Functions

## Text to CheckIn

To configure Text to Check-in, create a new Text Keyword record:

Enter a keyword

Text function: Text to CheckIn

Select an event, group, or program

MP Extensions uses the Ministry Platform standard rules for configuring an event for check-in.

Please visit the Think Ministry Knowledgebase for more details:

<https://www.thinkministry.com/kb/check-in-2/using-check-in/event-configuration/>

Enter response text: The text sent back to the congregant.

Available tokens:

[Salutation]

[Event\_ID]

[Event\_Start\_Date]

[Event\_Title]

Result: Event Participant record is created for the first available event that is configured for check-in (associated with the program or group if using program groups or event groups). Participation status is 03 Attended.

# Text Functions

## Text to Feedback

To configure Text to Feedback, create a new Text Keyword record:

Enter a keyword

Text function: Text to Feedback

Enter a feedback type: Prayer Request, Praise, Comment, etc.

Enter response text: The text sent back to the congregant.

Available tokens:

[Salutation]

Result: Feedback record is created with the feedback type specified.

# Text Functions

## Text to Register

To configure Text to Register, create a new Text Keyword record:

Enter a keyword

Text function: Text to Register

Select an event, group, or program

MP Extensions selects the next available event associated with the event, group, or program.

Please visit the Think Ministry Knowledgebase for more details:

<https://www.thinkministry.com/kb/ministryplatform/groups/events-programs/>

Enter response text: The text sent back to the congregant.

Available tokens:

[Salutation]

[Event\_ID]

[Event\_Start\_Date]

[Event\_Title]

Result: Event Participant record is created for the selected event or the first available event associated with the program or group (if using program groups or event groups). Participation status is 02 Registered.

# Text Functions

## Text to Subscribe

To configure Text to Subscribe, create a new Text Keyword record:

Enter a keyword

Text function: Text to Subscribe

Select a publication

Enter response text: The text sent back to the congregant.

Available tokens:

[Salutation]

[Title] - Publication title

Result: Subscription record is created for the specified publication.

# Text Functions

## Text to Respond

To configure Text to Respond, create a new Text Keyword record:

Enter a keyword

Text function: Text to Respond

Select an opportunity, event, group, or program

Enter response text: The text sent back to the congregant.

Available tokens:

Event or program:

[Salutation]

[Event\_Start\_Date]

[Event\_Title]

Group:

[Salutation]

[Group\_Name]

Opportunity:

[Salutation]

[Opportunity\_Title]

Result:

Opportunity: Response record is created

Group: Group participant record is created

Event or program: Event participant record is created (for the first available event associated with the program if program groups are used)

# Text Functions

## Text to Pledge

To configure Text to Pledge, create a new Text Keyword record:

Enter a keyword

Text function: Text to Pledge

Select a pledge campaign

Enter response text: The text sent back to the congregant.

Available tokens:

Pledge Campaign:

[Salutation]

[Campaign\_Name]

Result:

Pledge: Pledge record is created

**A BIG thanks to Nicole Godbey at Perimeter Church for taking the time to write this User's Guide for MP Extensions!!**

